

- I can't sign in to my account. How do I place my order?

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We apologize you are having issues placing an order on our site.

Please know that while you have placed orders with us before, you may not currently have a customer account. All you'll need to do is create a new account at store.draxe.com using your email address (as associated with your past orders) and your previous orders will automatically merge into your new account.

For now, there are several options you can try to fix the issue or place the order:

1. Checkout as a guest at Dr.Axe.com
 2. Clear your cookies/cache (see directions [here](#))
 3. Call our team at **(855) 803-1275** Monday - Friday 9am - 6pm EST and choose Option 1
 4. [Email](#) the support team your order
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