

-How to return a product?

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It's our privilege to stand behind Dr. Axe's 60-day money-back guarantee. If you have purchased a product within the 60 day window you can return your product for a refund.

Please return your items within 7 days of your request.

Please follow these steps to initiate your return:

1. Once your order arrives, click on the following link and enter your order number to create your return label: <http://returns.draxe.com/>
2. Enter your order number and select the items you wish to return (example order number: 1234567-S)
3. You will immediately receive an email from **Dr. Axe**, with the subject line **Return Label for Dr. Axe**.
4. In this email, click the link.
5. Choose the button **Download your Shipping Label**. A new window will open with your return label.
6. Print this out and tape it on the outside of your box.
7. Place it in your mailbox for the USPS or Fedex dropbox (whichever is applicable).

You will be automatically refunded back to the card used to purchase the items once it arrives back in our warehouse and is processed (approx. 2-3 weeks)

Which items are returnable?

Physical products purchased in the last 60 days.

Which items are non-refundable?

Shipping cost

Items marked as final sale

Gift cards

Free gifts or promotional items with retail value

Items purchased with rewards points

We appreciate you and look forward to serving you again in the future.

If you need any assistance our team is happy to help! Please call 855-803-1275
Monday through Friday 9a-7p EST.
