

- I have changed my mind about my purchase but it hasn't arrived yet. What do I do?

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Due to the high volume of orders processed daily by our fulfillment team, **we are currently unable to edit order details once your purchase has been submitted.**

****Please follow these steps to initiate your return:****

1. Click on the following link and enter your order number and create your return label
<https://checkout.draxe.com/returns>
2. Enter your order number and select the items you wish to return (*Example order number: 1234567-S*)
3. You will immediately receive an email from *Dr. Axe*, with the subject line *Return Label for Dr. Axe*
4. In this email, click on the link
5. Here, choose the link *Download your Shipping Label* button a new window will open up with your return label. Print this out and tape it on the outside of your box. Place it in your mailbox for the USPS to pickup or dropped in a Fedex drop box (depending on your label).
6. You will be automatically refunded back on the card used to purchase the items once it arrives back in our warehouse.

We appreciate you and look forward to serving you again in the future.

For any needs, please email us at Refunds@DrAxe.com
