

- I'm having trouble loading my program. Do you have any Tech Tips?

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Please know that for best results, you should access your account from your laptop or PC and use Google Chrome as your browser (Internet Explorer and Safari don't load images or video quickly enough).

Also, you may find that clearing your cache will remedy any outstanding technical difficulties. Here's a quick "how to" for you: <https://goo.gl/5bALws>
