

Navigate and edit rewards

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Subscribe & Save customers can now redeem their Dr. Axe rewards points to add rewards products directly to your subscription orders, eliminating the need to make a separate purchase.

Q. Do I need to make a one-time purchase in order to redeem rewards?


A. You do not. Simply add the reward(s) and they will get sent out with your upcoming recurring subscription order.

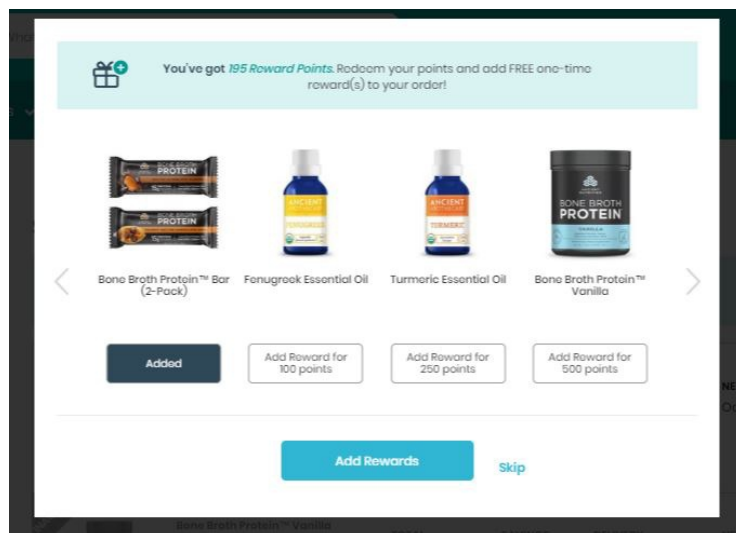
Q. Where do I add rewards to my upcoming account?

A. You will receive an email notification four days prior to your upcoming charge date. This email includes a link to redeem rewards and add this to your upcoming shipment. Click the link from your email notice and you will be able to see which reward options are available to you. You'll have the ability to add or remove rewards to your upcoming subscription order at any point during this four-day window prior to shipment. Below are pictures of what the screens will look like when you follow the [link to your store account](#) OR log into your store account within the 4 day window. (* Please note you will not see this as an option until the 4 day window.)

Subscriptions

[Add New Subscription](#)

 **Hurry! Your next subscription is shipping soon and you've got 195 Reward Points to spend!**
Redeem your points and add FREE one-time reward product(s) to your upcoming subscription order!
[View Rewards](#)



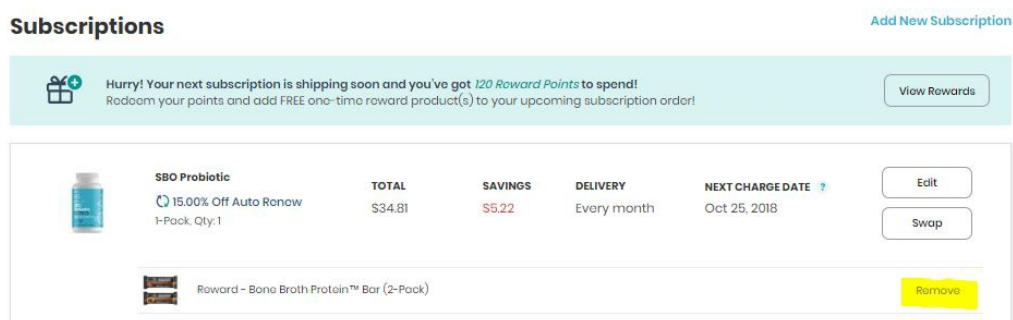
The screenshot shows a user interface for redeeming rewards. At the top, a light blue banner reads: "You've got 195 Reward Points. Redeem your points and add FREE one-time reward(s) to your order!". Below this, four product options are displayed in a row, each with an image and a button:

- Bone Broth Protein™ Bar (2-Pack)**: Image shows two bars. Button: "Added" (dark blue).
- Fenugreek Essential Oil**: Image shows a blue bottle. Button: "Add Reward for 100 points" (white with blue border).
- Turmeric Essential Oil**: Image shows a blue bottle. Button: "Add Reward for 250 points" (white with blue border).
- Bone Broth Protein™ Vanilla**: Image shows a black tub. Button: "Add Reward for 500 points" (white with blue border).

At the bottom of the interface, there are two buttons: "Add Rewards" (blue) and "Skip" (white with blue border).

Q. What if I add a reward, but change my mind and want to remove it?

A. Once your reward is added, you will see it displayed in your upcoming subscription listing (picture below.) There will be a 'remove' button available until the order ships out. If removed, your account will be credited back the points that were used for the reward redemption.



Q. I missed the upcoming delivery window, how can I still redeem my rewards?

A. If you missed your delivery window, you still have the option to either add rewards to your regular one-time orders, or wait for your next upcoming subscription order. You have the points in your account so don't worry!

Q. Why can't i redeem ANY of the Ancient Nutrition products with my rewards?

A. The rewards offered will rotate on a monthly basis starting on the first of every month. We want to make sure our inventory is up to take and there are enough wonderful products in stock so we rotate these products to assure there is inventory.
